

Dedham Veterinary Associates • 326 Bridge Street • Dedham, MA 02026 • (781) 326-2800
Buzzards Bay Veterinary Associates • 230 Main Street • Buzzards Bay, MA 02532 • (508) 759-2521

HOSPITAL ADMISSION INFORMATION

ADMISSION DATE: _____

Admission: Your pet is being admitted to our facility. We will provide bedding, diet, water and medications, unless specified by owner in writing. **We are not to be held responsible for lost or damaged personal belongings.**

Emergency Phone Numbers: It is required that all emergency contact numbers be provided at time of admission. It is important that the veterinarian have a number to call so he/she can speak with someone if needed.

Time of Pet Drop Off: All animals are to be admitted to the hospital between the hours of 8:30 am and 9 am. If this proves to be an inconvenient time, both of our locations offers drop off the night before at no additional charge. Here are our Hours of Operation

BBVA

Monday and Tuesday = 9am - 6pm

Wednesday, Friday and Saturday = 9am - 3pm

Thursday = 9 am - 8 pm

DVA

Monday, Tuesday and Thursday = 9 am - 8pm

Wednesday and Friday = 9 am - 5 pm

Saturday = 9am - 4 pm

Diet Restrictions: It is required that you remove all food after midnight the evening before the scheduled surgery date.

Estimates: A written estimate will be provided to you at your appointment, prior to admittance. Please keep in mind that this is only an estimate and additional fees can incur. The veterinarian will call with an update on additional procedures and costs.

Deposit: A deposit of at least 75% of the high-end of the estimate for your pet's procedure is required at the time of admission. The balance is due in full at the time your pet is discharged from the hospital. **We accept the following forms of payment: Visa, Mastercard, American Express, Cash, CareCredit and Checks.**

Payment Plan: CareCredit is a low, monthly payment plan designed specifically for your pet's healthcare needs. In some instances the plan is interest free for 6 months to a year! Ask our receptionists for more details and an application. The application process only takes a few minutes and we will have an answer for you at the time of your appointment or admission.

Doctor / Client Communication: The veterinarian will call you with a full report on your pet's progress. If your pet is staying overnight in the hospital you may call the following morning after 10 am to check on your pet.

Visiting: Your pet needs to rest and relax while recovering from surgery. If you choose to visit, please make arrangements ahead of time. Visiting on the day of surgery is not in the best interest of your pet and his/her recovery, therefore not permitted.

Referral Information: The veterinarian will send a complete fax memo, discussing all procedures performed and recommendations to your pet's general practitioner.